

# **Nov 13 MPS Rulemaking Work Session Summary**

## **SCOPE**

Review near final proposed Rule and proposed Guideline structure

## **AT A GLANCE**

- Proposed guideline structure and format discussed;
- No additional strategies identified;
- Confirmed DES's commitment to stakeholders:
  - Guidelines would be adopted in advance of filing CR-102;
  - o Stakeholders would see "final" proposed rules and guidelines in advance of filing or adoption
- Determined that while some rule definitions are not found in the rule, they are necessary for consistency between rule and guidelines;
- Stakeholders recommended that we review the rule language to make sure that we do not lock ourselves into
  outdated technology;
- Stakeholders repeated concern that DES contracts do not provide sufficient options/flexibility and limit agency choice;
- Discussed definition of MPS. Some stakeholders proposed using the Managed Print Services Association definition. Others suggested using the Gartner, Inc. definition;
- Stakeholders sought clarification:
  - o Does the current MPS Contract scope include equipment?
  - o Does the current MFD contract scope include MPS services?
- Confirmed that we would meet again on Nov 18

## **AGREED RULE UPDATES**

- Align titles of rules and guidelines with statute;
- Add "quick copy" to definitions;
- Make sure that the rule list only those definitions necessary to understand and apply rule and guideline;
- Make sure that rule language does not lock us into outdated technology and practices. Use the word "current" where possible to achieve this;
- Clarify MPS and print management;
- Make sure that the definition of "broker" speaks to agency needs.

#### AGREED GUIDELINE UPDATES

- Rephrase major sections and do not characterize as "Stages" because some strategies are applied during more than one "stage;
- Continue to populate draft with strategies;
- Make it is clear that the Guideline is a resource document and agencies have discretion which strategies to use.

## **PARKING LOT**

- Legislative changes turned over to DES Government Relations Manager;
- Fast track/Streamline acquisition processes;
- WSCA contracts impact on Washington small businesses;
- Print management vs managed print services What did the legislation mean?

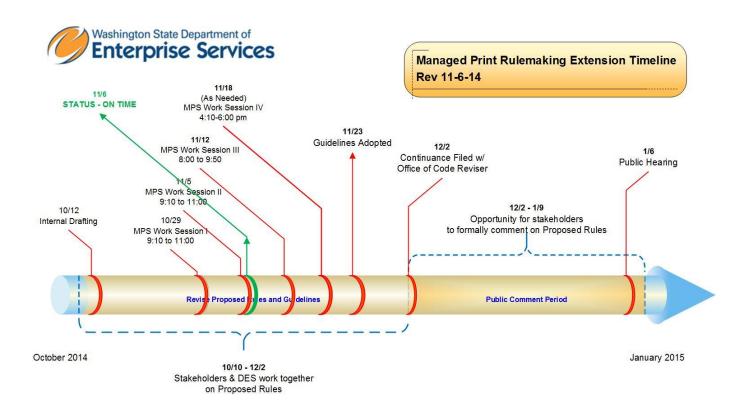
## **DELIVERABLE COMMITMENTS**

- Provide Meeting Summary to stakeholders;
- Provide near final rules and guidelines using information learned from our work sessions
- Clarify:
  - o Does the current MPS Contract scope include equipment?; and
  - Does the current MFD contract scope include MPS services?

## **CHALLENGES**

Short time frame between work sessions needed to get to finished product by Dec 2:

- Max time between work sessions limited to 1 week (see timeline below)
- Prior commitments by DES Team and Stakeholders alike presents challenges for all to actively participate in work sessions
- Resource limitations creates a barrier to timely deliverable commitments to stakeholders
- Discovering and addressing rule topics that would create a potential deal breaker (opposition during formal comment period.



JACK ZEIGLER DES POLICY AND RULES MANAGER LEGAL SERVICES OFFICE 360.407.9209

WASHINGTON DEPARTMENT OF ENTERPRISE SERVICES 1500 JEFFERSON STREET SE, OLYMPIA, WA 98504-1410